

FINANCIAL INFORMATION:

We know finances for surgery can be challenging to understand, so we have gathered some information here to help you prepare and know what to expect.

Depending on your insurance & type of surgery, there could be 3 or 4 separate bills:



**Surgeon and
Surgeon's Assistant
(when necessary)**



Surgical Facility



Anesthesia

Pre-Collect Amounts:

- **You will be expected to pay DMOS and the Surgical Center an estimated amount prior to surgery based on your current out of pocket balances which include Co-Pays, Coinsurance and Deductible.**
- You will receive text/email communication from both DMOS as well as the surgery center with both estimated amounts to pay. These estimates will be sent to you no sooner than two weeks before your scheduled surgery date to ensure the most accurate estimates.
- For your convenience, the DMOS message will link you to the DMOS Payment Portal, the surgery center message will link you to the Surgery Center Portal where you can pay each of your balances. *Note: Google Chrome is recommended when logging into the Surgery Center Portal.*
- **In order to avoid cancellation, estimates and outstanding balances must be paid to both providers no later than 2 business days prior to your scheduled surgery.**
- In cases of uninsured patients, the anesthesia company may require a payment prior to surgery.
- If you are scheduled for surgery at Methodist, Methodist West or Lutheran hospitals, please contact them directly to inquire about a pre-payment.

Insurance Plans and Benefits:

- Make sure to familiarize yourself with your insurance plan and benefits by calling the number on the back of your insurance card or by checking their website.
- Ensure your DMOS doctor and the surgical facility are in-network with your plan, as your cost will be higher if either are out-of-network.
- Review your deductible, co-insurance and remaining out-of-pocket amounts prior to surgery.

If you have questions, please contact the DMOS Financial Counselor at financialcounselor@dmos.com or your surgery center billing department.